

EdgeWave Email Continuity

High-Availability Messaging Protection

Email has become an indispensable tool in the normal functioning of virtually all organizations. Both internally and externally, email has replaced phone and face-to-face meetings as the primary way we communicate with colleagues, customers, partners and vendors. That's why even a few minutes of interruption can create a flood of help desk requests. Backup systems and archiving help retain your email, but they don't offer the real-time, web-based access that allows end-users to continue managing their stream of business email communications regardless of interruptions.

ePrism Email Continuity provides an uninterrupted flow of your email stream assuring your users access to their mail and empowering them to manage messaging and avoid any disruption in the flow of critical, legitimate business communications.



Highlights

- Guarantees access to critical email and avoids productivity loss due to email interruptions
- Easy to implement from ePrism's Email Security central management console
- Once enabled, users have complete access to their email and can remain productive
- Can be enabled automatically

Features

Continuous Email Availability

When an interruption occurs, your messages are automatically spooled as soon as the destination mail server becomes unavailable. Once Email Continuity is enabled, users can access their email for normal business processes:

- Read, compose, reply to, forward and delete messages
- Upload and download attachments
- Perform header text searches of all the messages in their mailboxes
- The administrator can implement rules to have outbound messages diverted to users' Sent Mail folders to complete the activity synchronization.

Easy Administration

Email Continuity is managed through ePrism's central management interface. It supports direct LDAP integration so end-users can be authenticated using existing LDAP, such as Microsoft Active Directory, credentials during the outage. Email Continuity can also be configured for auto-enabling if your email server is offline for a specified period of time. And busy IT administrators can be notified by the ePrism notification system that not only is the email server offline but also that Email Continuity has been enabled.

Email Retention

Email Continuity provides a rolling 35-day archive of inbound messages, which are made available for use during the interruption just as they would if email systems were working. Emails you send and receive using Email Continuity are automatically synchronized with your internal email server once it is back online.

Low TCO

ePrism Email Continuity helps you protect your business reputation, maintain productivity and support compliance during outages for a fraction of the cost of a typical redundant email system. During outages, mail flow is not altered and all corporate policies that support the organization's compliance with industry regulations and corporate governance are maintained. ePrism Email Continuity is available both in our hosted and on-premises appliance solutions.

Other EdgeWave Messaging Security Services

Email Security

Email Security provides unrivalled email defense against internal and external threats such as spam, viruses, spyware, phishing schemes, identity theft, and other dangerous or offensive content.

Data Protection Service

- ePrism DLP technology analyzes data being sent out of your network to detect private content in data in motion and prevent sensitive and protected data from leaving your company.
- ePrism Email Encryption services offers two types of encryption to assure the secure delivery of your email in accordance with your organization's Security Policy, and provides confirmation of message delivery. Comprehensive reporting offers message tracking and an audit trail to support regulatory and other requirements.

Email Archive

Our affordable Email Archive retains your email in an unalterable state to help you meet requirements for regulatory compliance, litigation issues and storage management needs.

For more information see individual data sheets covering each of the above service in the EdgeWave Messaging Security Suite

About EdgeWave

The EdgeWave portfolio of Web, Email and Data Protection Technologies deliver comprehensive secure content management to 6,500 customers worldwide. Our award-winning iPrism Web Security and EdgeWave Email Security products are now complemented by Email Archiving and Data Protection Solutions, delivered as hosted, on-premises, and hybrid services. EdgeWave solutions protect your organization's bottom line with unrivalled ease of deployment and the lowest TCO on the market.

EdgeWave

15333 Avenue of Science, San Diego, CA 92128.
www.edgewave.com

Toll Free: 800-782-3762
Email: info@edgewave.com

Phone: 858-676-2277
Fax: 858-676-2299