

# ePrism Email Security Suite

#### Datasheet

EdgeWave's award-winning e-Prism Email Security Suite delivers next-generation services that protect your business with complete end-to-end solutions. Our comprehensive email security services defend against internal and external threats, assure continuous mail stream flow, protect against data loss and help fulfill regulatory compliance, while assuring the fast, accurate delivery of business-critical email. EdgeWave solutions deliver industry-leading performance, simplicity and value and low TCO.

## ePrism Email Filtering - safeguard your network

ePrism Email Filtering provides unrivalled defense against internal and external threats such as spam, viruses, spyware, phishing schemes, identity theft, and other dangerous or offensive content. ePrism services include industry-leading inbound/outbound Spam and Antivirus filtering, policy categorization and automated seamless directory integration in a hosted SaaS solution or an on-



premises appliance, depending on your requirements. ePrism technical experts provide proactive monitoring and management designed to stop threats before they get near your internal servers. As a hosted in-the-cloud solution, ePrism can scale to fit any size organization and offers next-generation features:

- Both Inbound and Outbound Protection Protecting outbound email is critical to preventing dangerous botnet attacks that can turn infected computers into zombie networks.
   ePrism Email Filtering offers protection from spam, viruses and criminal malware on both inbound and outbound mail streams.
- **No-Touch Email Security** We host the applications and infrastructure required to protect your organization in a fully managed solution requiring zero administration.
- Comprehensive Notification System This feature eases the
  administrative burden on IT by enabling more options for
  configuring how, when and where you will receive notices. It
  is an all-inclusive system that monitors inbound/outbound
  mail streams and allows you to flexibly configure notifications
  to be triggered by events or thresholds per your requirements,
  without the need for an external monitoring solution.
- Disaster recovery protection ePrism spools all email for up to 160 hours, in case of unexpected events, so you never lose your business-critical email.

- **Proactive monitoring** ePrism Engineers continually monitor email processes to assure they are performing at peak efficiency.
- Zero Minute Defense This feature assures that as soon as an emerging threat is identified, our engineers deploy a specific rule to block it. No other solution has it.
- TLS Encryption TLS Encryption works by establishing private email networks linking you with your business-critical partners via the use of certificates. Every email sent or received by these networks is fully and securely encrypted while the encryption remains completely transparent to both sender and recipient. And you can require that TLS be used for specific email domains in combination with DLP to achieve transparent email encryption.
- Technical Support EdgeWave's Security Operations Center (SOC) is staffed around the clock with ePrism email experts and security specialists for 24/7/365 support. They provide proactive monitoring of any email threats to assure continuous service for all ePrism domains and users.

#### ePrism Data Protection Services

The ePrism Email Security Suite provides an integrated Data Protection Service that prevents damaging data loss and assures secure delivery of sensitive emails. It includes two components:

#### Data Loss Protection (DLP) – protect sensitive data

ePrism DLP is a content analysis and policy engine that uses proprietary technology to protect private information transmitted via outgoing email. This data protection technology analyzes information being sent out of your network to detect private content in data in motion and prevent sensitive and confidential data from leaving your network. ePrism DLP gives you the powerful tools you need to comply with government regulations, such as HIPAA and GLBA, and prevents the outbound communication of all types of sensitive or objectionable content, including:

- Patient healthcare information
- Financial information
- Social Security numbers
- Credit card numbers
- Profanity



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#### Email Encryption – policy-driven, secure delivery

ePrism Email Encryption services assure the secure delivery of your email in accordance with your organization's Security Policy, and provides confirmation of message delivery. Comprehensive reporting offers message tracking and an audit trail to support regulatory and other requirements. It is integrated with DLP so that when private information is detected, emails will be automatically encrypted or retained for further action.

### Email Continuity – rapid failover for high availability

ePrism Email Continuity is a service that enables continuous web-based email access, management, and use during planned or unplanned mail server outages. ePrism Email Continuity can be enabled automatically or enabled via a simple admin check box, giving your users access to their mail so that they can manage messaging and avoid any disruption in the flow of critical, legitimate business communications. In case of an outage, end users access the Web 2.0 email client allowing them to manage their email and perform the following tasks:

- Sent messages that might be in limbo as a result of an outage will not be lost because they are Bcc'd and will be delivered when the mail server is back online. Rules on the mail server can be implemented to take those messages and divert them to the users' "Sent Mail" folders to complete the activity synchronization.
- Read, compose, reply to, forward and delete messages
- · Upload and download attachments

### Email Archive (optional) – secure, centralized email storage

ePrism Email Archive offers secure email archiving that is scalable to fit the requirements of any size organization. Our affordable archiving retains your email in an unalterable state to help you meet requirements for regulatory compliance, litigation issues, storage management needs, or to fulfill business best practices guidelines. ePrism Archiving Services are in-the-cloud, so scalability is assured. And our secure data collection technology provides comprehensive interoperability with all messaging systems.

For more information see individual data sheets covering each service in the ePrism Email Security Suite, EdgeWave Email Security Solutions are easy to deploy and can be evaluated without disengaging your current solution.

To see our security solutions in action, or find out how you can get a 30-day risk-free trial, contact an ePrism Representative today at 800-782-3762, or visit us online at <a href="https://www.edgewave.com/MessagingSecurity">www.edgewave.com/MessagingSecurity</a>

## **About EdgeWave**

The EdgeWave portfolio of Web, Email and Data Protection Technologies deliver comprehensive secure content management to 6,500 customers worldwide. Our award-winning iPrism Web Security and EdgeWave Email Security products are now complemented by Email Archiving and Data Protection Solutions, delivered as hosted, on-premises, and hybrid services. EdgeWave solutions protect your organization's bottom line with unrivalled ease of deployment and the lowest TCO on the market.